

# SLED

1000/1300 SERIES

Superluminescent LED Light  
Source

PXIE USER MANUAL



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## **User manual version: 1.16**

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# 1 What's in this user manual?

You can find the following information in this document:

<b>Before you begin</b>	<a href="#">Conventions</a> <a href="#">Safety information</a> <a href="#">Working with optical fibers</a> <a href="#">System requirements</a>
<b>Getting started</b>	<a href="#">Introducing the SLED Series</a> <a href="#">Setting up hardware</a> <a href="#">Installing software</a>
<b>Working with your device</b>	<b>CohesionUI GUI:</b> <a href="#">CohesionUI - Overview</a> <a href="#">Controlling your SLED with CohesionUI</a> <b>SCPI commands:</b> <a href="#">Controlling your SLED with SCPI commands</a> <a href="#">Programming examples and applications</a>
<b>Maintenance</b>	<a href="#">Cohesion Manager</a> <a href="#">Cohesion Firmware Updater</a>

## 2 Conventions

Please make yourself familiar with these conventions; we use them throughout this user manual:



### WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in **death or serious injury**.

Do not proceed unless the required conditions are met and understood.



### CAUTION

Indicates a potentially hazardous situation which, if not avoided, may result in **minor or moderate injury** or **component damage**.

Do not proceed unless the required conditions are met and understood.

### NOTE

Indicates relevant information that requires your attention.

### 3 Safety information

Carefully read all safety information before using your Quantifi Photonics product.

#### 3.1 Optical laser radiation precautions

The Quantifi Photonics SLED products are Class 1M laser products.



#### **WARNING**

To protect yourself from harm caused by optical radiation:

- Do not install or terminate fibers while the light source is active.
- Turn the Quantifi Photonics product OFF before inspecting the end face(s) of the product, or any optical patch cords connected to it.
- Never look directly into a live fiber; ensure that your eyes are protected at all times.



#### **CAUTION**

The use of controls, adjustments, and procedures other than those specified in this document may result in exposure to hazardous situations involving optical radiation.

## 3.2 Electromagnetic compatibility



### CAUTION

For electromagnetic compatibility, this product is a Class A product. It is intended for use in an industrial environment. There may be potential difficulties in ensuring electromagnetic compatibility in other environments, due to conducted as well as radiated disturbances.



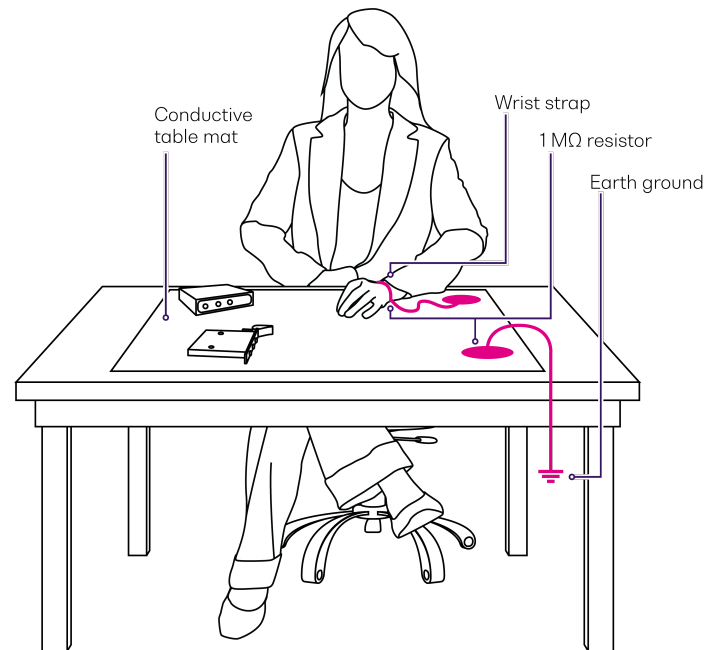
This symbol on the unit refers to documentation provided with the product for related safety information. Ensure that the required conditions are met and understood before using the product.

### 3.3 Electrostatic discharge precautions

#### CAUTION

The product is sensitive to electrostatic discharge (ESD). To ensure that you do not cause ESD damage to the product:

- Always follow proper grounding and ESD management practices.
- Store the unused product in the original protective electrostatic packaging that it was shipped in.
- Use a wrist strap and grounding table mat when unpacking or handling the product.



## 4 Introducing the SLED Series

The SLED Series product is a superluminescent LED light source with high output power, large bandwidth and low spectral ripple. Available in various wavelength ranges.



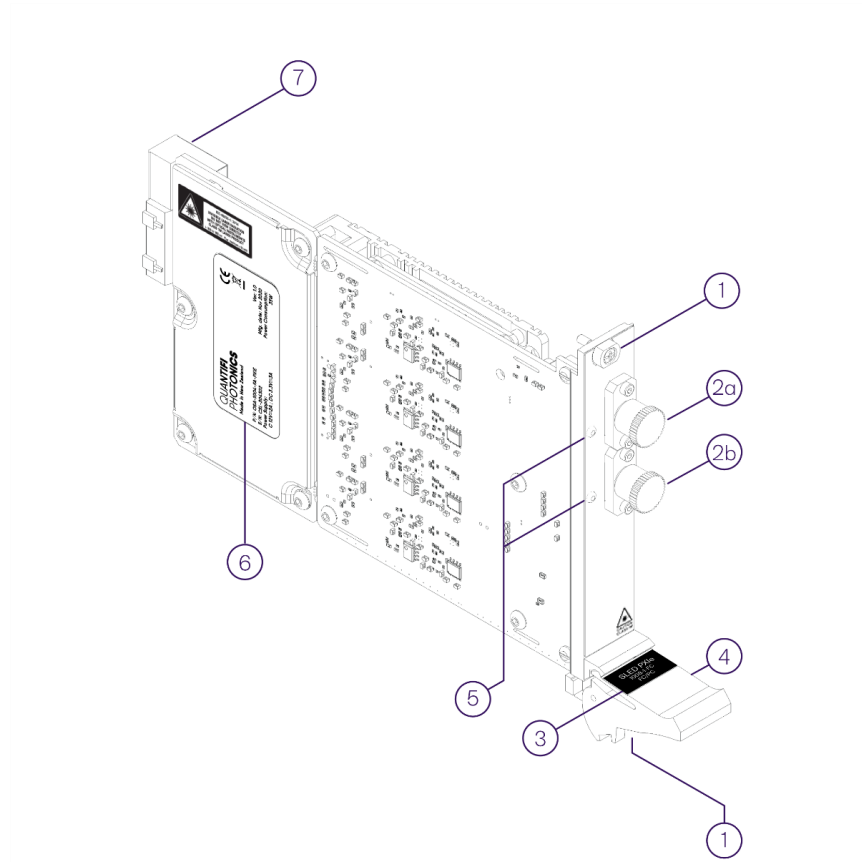
### Programming interfaces

Through its programming interfaces you can take advantage of the SCPI-compliant command language and choose from programming tools such as LabView, C++, Python, or any of the other popular programming languages used to control automatic test equipment (ATE).

### CohesionUI™

Quantifi Photonics' web-based graphical user interface CohesionUI is hosted on Microsoft Windows® and enables you to control your device from any supported web browser.

## 4.1 Hardware description






1	Fastening screws	4	Fastening clip
2a	Optical output channel 1	5	Status LEDs
2b	Optical output channel 2	6	Module information
3	Module identifier	7	PXle headers



## 4.2 Status LED

The Status LED is used to denote the operational state of the SLED product.

LED	Meaning
 OFF	Product is powered OFF
	Product is powered ON and the laser is DISABLED / OFF
 solid RED	Product is powered ON and the laser is ENABLED / ON
	Do <b>NOT</b> look into the fiber or inspect it while the laser is ENABLED / ON!
 flashing red	During startup: Indicates the initialization of the product.
	After startup, if flashing persists for more than 15 seconds: Indicates an error.

## 5 Setting up hardware

Quantifi Photonics modules are designed for easy installation in a PXle-compatible chassis.

Make sure to follow these instructions when installing or removing a Quantifi Photonics module from a PXle chassis.

Ensure that the chassis being used supports PXle (or contains PXI-hybrid compatible slots). If you are unsure if your chassis is compatible with your Quantifi Photonics product, please contact Quantifi Photonics Customer Support.

### CAUTION

The product is sensitive to electrostatic discharge (ESD). To prevent damage from ESD:

- Do not remove the product from the antistatic packaging until required to do so.
- Wear a grounded wrist strap at all times when handling the product.

### CAUTION

Skin contact may leave corrosive residue and damage a connector:

- Always clean optical end faces before mating.

### NOTE

Please check for the fiber end-face type of the optical ports, such as PC or APC, and only use the same type optical connector to avoid damaging the end-face.

For advice on connector and fiber care, please refer to [Working with optical fibers](#).

## 5.1 Install the module in a PXle chassis

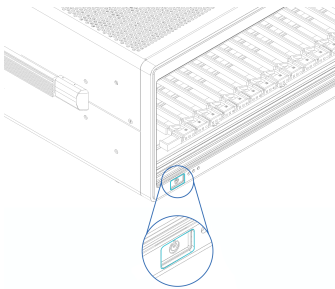


### WARNING

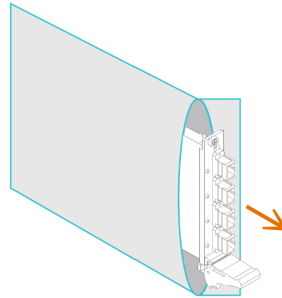
When attempting to install or remove a module or any component of the PXle chassis:

- Power the chassis OFF.
- Follow these installation instructions.
- After powering the PXle chassis ON, please wait at least 2 minutes before attempting to communicate with the module. This gives the chassis time to boot and initialize the communication server.

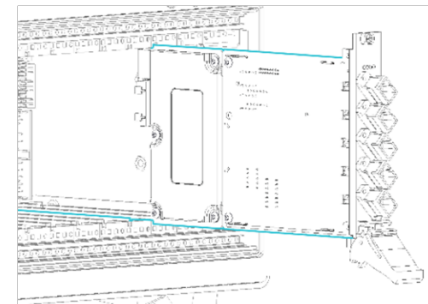
**1** Power the chassis OFF.



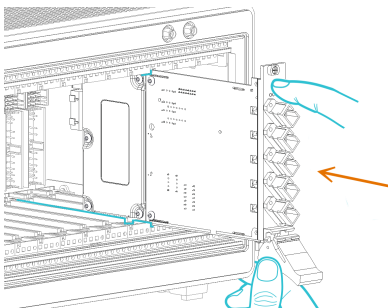
**2** Remove the module from the anti-static bag. Retain the bag.



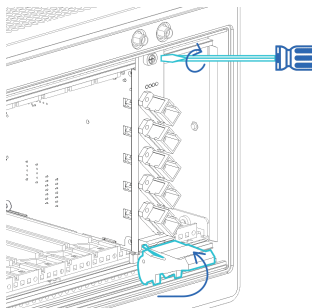
**3** Align the module with the slot guide rails.



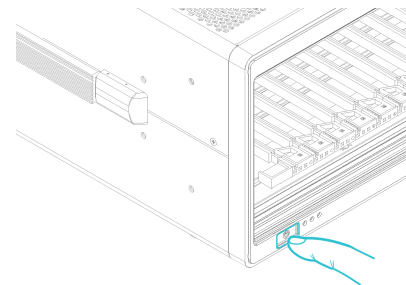
**4** Push module into slot until you feel resistance from the backplane connection.



**5** Engage the fastening clip. Secure all fastening screws.



**6** Power the chassis ON.



## 5.2 Uninstall the module from a PXle chassis

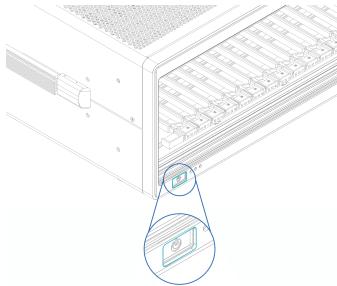


### WARNING

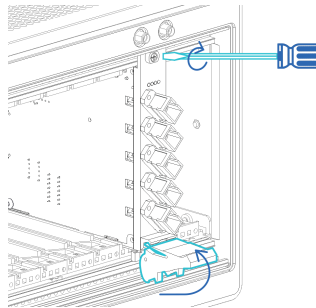
When attempting to install or remove a module or any component of the PXle chassis:

- Power the chassis OFF.
- Follow these installation instructions.

**1** Power the chassis OFF.

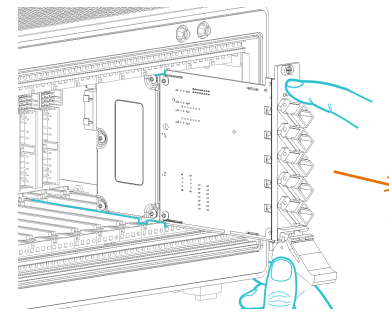


**2** Unsecure the fastening screws and fastening clip.

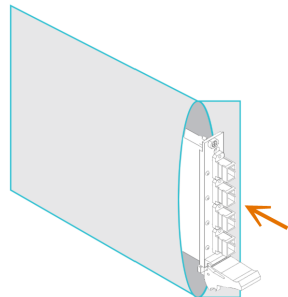


**3** Pull out the module.

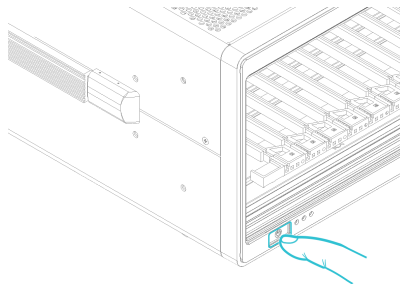
**Use the fastening clip to pull. Do NOT pull on the connectors.**



**4** Store the module in its antistatic bag.



**5** Power ON the chassis.



## 6 Installing software

The Cohesion Installer software package enables communication between the PXle controller and Quantifi Photonics modules installed in a chassis.

The Cohesion Installer contains all required drivers and software:

CohesionDriver	Driver Service for Quantifi Photonics PXle modules
CohesionSCPI	VXI11 compliant server for remote SCPI communication
CohesionUI	Web-based Graphical User Interface
Cohesion Manager	Single-window utility application that shows the status of all Cohesion Software Services running on the system.
Cohesion Firmware Updater	Single-window utility application that shows the current firmware status of all Quantifi Photonics PXle modules installed in the chassis.

## 6.1 Install the Cohesion Installer software package

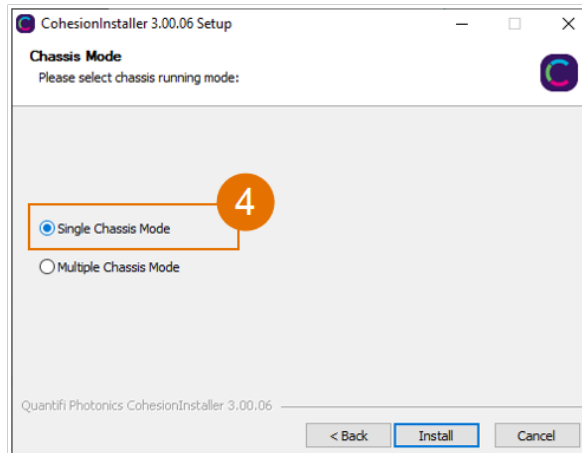
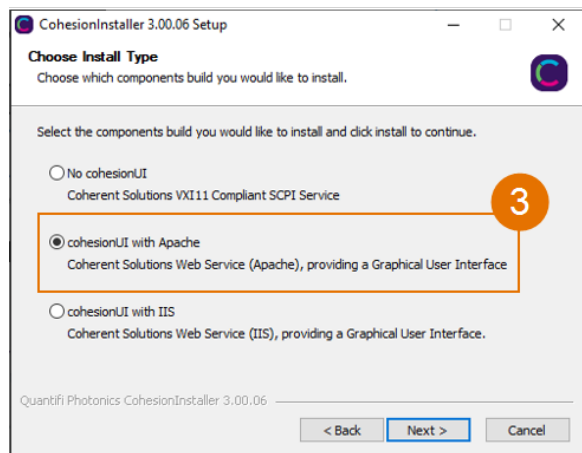
Install Cohesion Installer on:

- the PXle controller of the PXle Chassis in which the Quantifi Photonics module(s) will be installed, or
- the controller PC (multi-chassis MXI setup)

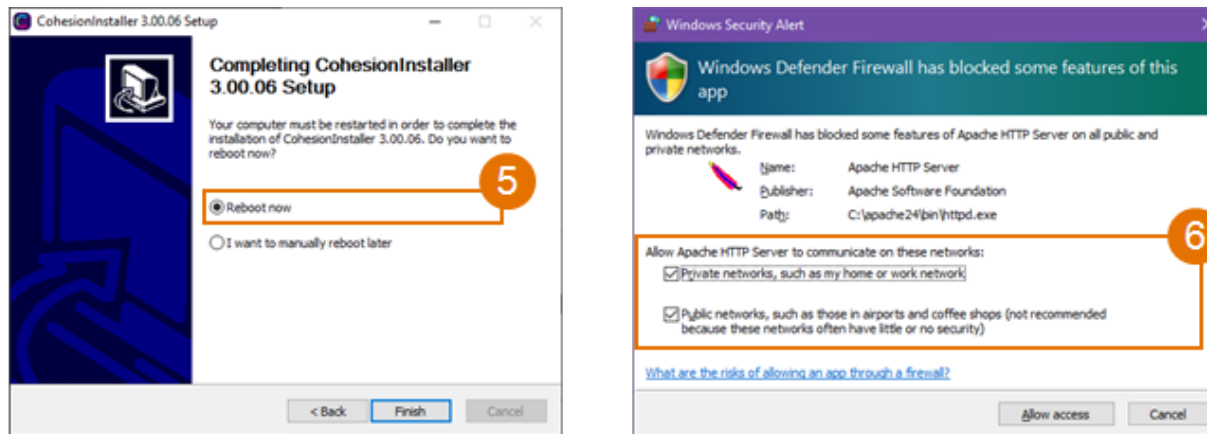
► To install Cohesion Installer:

1. We recommended that you save your work and close open programs before installing Cohesion Installer.
2. Locate and run **CohesionInstaller-<version\_number>.exe** from the provided USB media device (or download it from the Quantifi Photonics website) and follow the on-screen installation prompts.
3. Select the Installation Type: **CohesionUI with Apache** (this is the default setting)
4. Select the Chassis Mode: **Single Chassis Mode** (this is the default setting). If unsure, select this default setting.

To operate in Multiple Chassis Mode, additional hardware modules are required. As you can change the Chassis Mode later, we recommend to select **Single Mode** unless all other configuration requirements have been met.



5. At the end of the installation, we recommend you select the **Reboot now** option, and click **Finish** to complete the installation process.
6. A Windows Security Alert may prompt the user for network access. We recommend that **both options are ticked**, to allow any network configuration.



7. On startup after rebooting the system a User Account Control prompt might be displayed. Click **Yes** to allow running of the **Cohesion Firmware Updater Utility** and proceed with the application.

## 6.2 Cohesion Manager

Cohesion Manager is a single-window utility application that shows the status of all Cohesion Software Services running on the system.

By default, these Cohesion Software Services will start automatically on startup of Windows and need to be running to facilitate proper communication with the Quantifi Photonics PXIe modules.

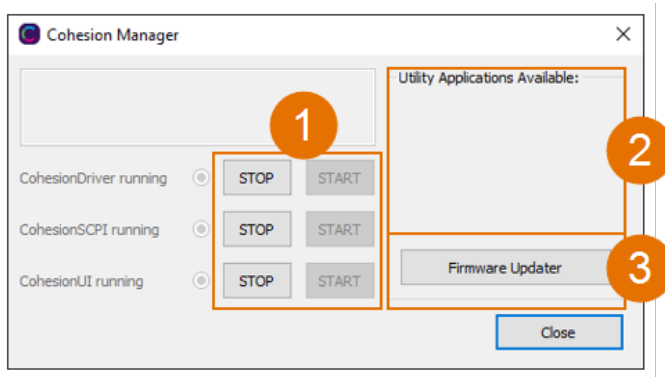
CohesionDriver	required	manages installed Quantifi Photonics modules
CohesionSCPI	required	VXI11 compliant SCPI interface for TCP communication with the installed Quantifi Photonics modules
CohesionUI	optional	web service providing a graphical interface for simplified operation of installed Quantifi Photonics modules

► To open Cohesion Manager:

- Search for Cohesion Manager in the Windows Start Menu.

► From Cohesion Manager you can:

1. Start or stop the CohesionDriver service, CohesionSCPI service, or CohesionUI service independently.
2. View all installed Quantifi Photonics system utilities.
3. In this example you can open the Cohesion Firmware Updater application.



► If you can't detect or communicate with modules:

- Open Cohesion Manager.
- Check the status of software services, and start a service if required.



### 6.3 Cohesion Firmware Updater

Cohesion Firmware Updater launches automatically when you install a new version of Cohesion Installer on the system and reboot. Or, you can open it via the Cohesion Manager application.

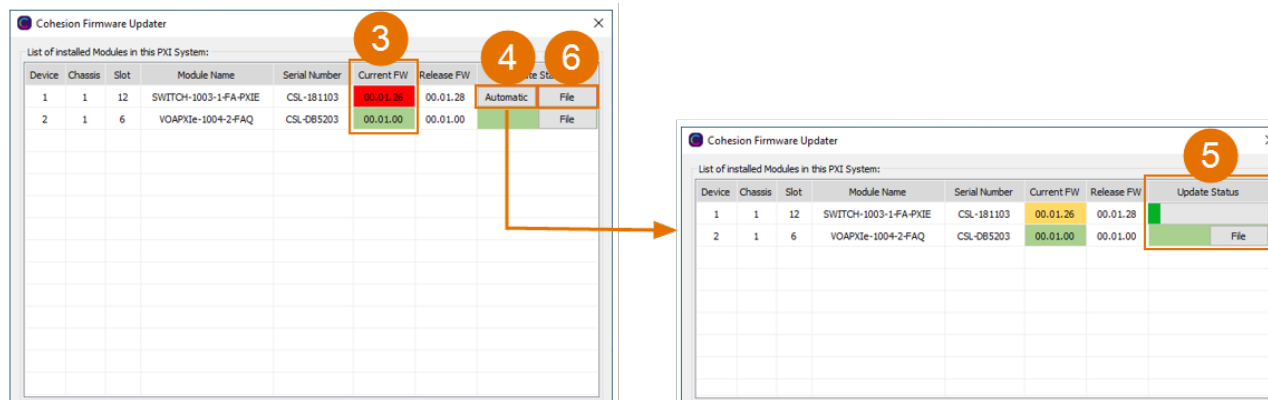
It is a single-window summary application that enables you to:

- view the current firmware status of all Quantifi Photonics PXIe modules installed in the chassis.
- update firmware to a new version if available.

We recommend that you update firmware if a new version is available.

► To upgrade firmware:

1. Open **Cohesion Manager**, for example by searching for it in the Windows Start Menu.
2. In **Cohesion Manager**, click **Firmware Updater**.
3. Modules with out-of-date firmware are highlighted red.
4. Click **Automatic** to update automatically.
5. Progress will be displayed in **Update Status**.
6. Click **File** to update to a specific firmware package.



## 7 CohesionUI - Overview

CohesionUI is a web-based graphical interface that you can use to work with your Quantifi Photonics products.

CohesionUI is part of the Cohesion Installer software package.

1. **HOME:** View all modules in the chassis
2. **MODULES:** Access a module
3. **SETTINGS:** Change CohesionUI settings
4. **CONSOLE:** Communicate with modules using SCPI commands
5. **INFO:** Display chassis information

The screenshot displays the CohesionUI web interface. On the left is a dark purple sidebar with navigation links: HOME (with a house icon), MODULES (with a list icon), SETTINGS (with a gear icon), CONSOLE (with a terminal icon), and INFO (with an information icon). The main content area is divided into two columns for 'CHASSIS 1' and 'CHASSIS 2'. Each chassis header has a 'SYNC' button. Chassis 1 contains six modules: LASER-1051, VOA-1001, SWITCH-1003, O2E-1901, O2E-1101, and OSA-1004. Chassis 2 contains four modules: SWITCH-1201, BERT-1005, SWITCH-1112, and BERT-1001. Each module card shows its name, a small icon, and technical specifications. A toggle switch for 'EMPTY SLOTS: HIDDEN' is located below the modules in Chassis 2. A 'SERIAL NUMBER: FALCON' is displayed at the bottom right. Orange circles with numbers 1 through 5 are overlaid on the interface to correspond with the numbered list in the previous section: 1 points to the SYNC button, 2 to the MODULES link, 3 to the SETTINGS link, 4 to the CONSOLE link, and 5 to the INFO link.

Chassis	Module Name	Module ID	Module Type
CHASSIS 1	LASER-1051	1051-4-FC CSL-193401 HWO.01.02FW0.01.32	4
	VOA-1001	1001-1-FA CSL-991407 HWO.00.01FW0.02.00	6
	SWITCH-1003	1003-1-SA CSL-000000 HWO.01.00FW0.02.17	8
	O2E-1901	1901-2-FA CSL-181202 HWO.02.00FW0.02.02	9
	O2E-1101	1101-1-FA CSL-181202 HWO.02.00FW0.02.02	11
	OSA-1004	1004 CSL-180000 HWO.01.00FW0.01.00	12
CHASSIS 2	SWITCH-1201	1201-1-SA QP-183918 HWO.01.00FW0.02.17	6
	BERT-1005	1005-4 CSL-200602 HWO.00.02FW3.01.35	14
	SWITCH-1112	1112-1-SA CSL-200711 HWO.01.00FW0.02.17	15
	BERT-1001	1001-2 1005/122019/BRT HWO.00.02FW3.01.35	17

## 7.1 Access a module with CohesionUI

You can access Quantifi Photonics modules via CohesionUI from the chassis controller, or from a controller PC.

To connect with a module, you need the IP address of the chassis the module is installed in.

▶ To obtain the IP address of the chassis:

1. Open the **Command Prompt** window on the chassis controller.
2. Run the `ipconfig` command.
3. Note down the IPv4 address that is displayed.

▶ To connect with modules via CohesionUI:

1. On the controller or controller PC, open CohesionUI, for example by double-clicking the desktop icon, or open a supported browser.
2. Enter the IP address of the chassis as the URL.

On the controller you can use `127.0.0.1` as the URL instead.

3. CohesionUI will launch in the browser, listing all available Quantifi Photonics modules installed in the chassis.

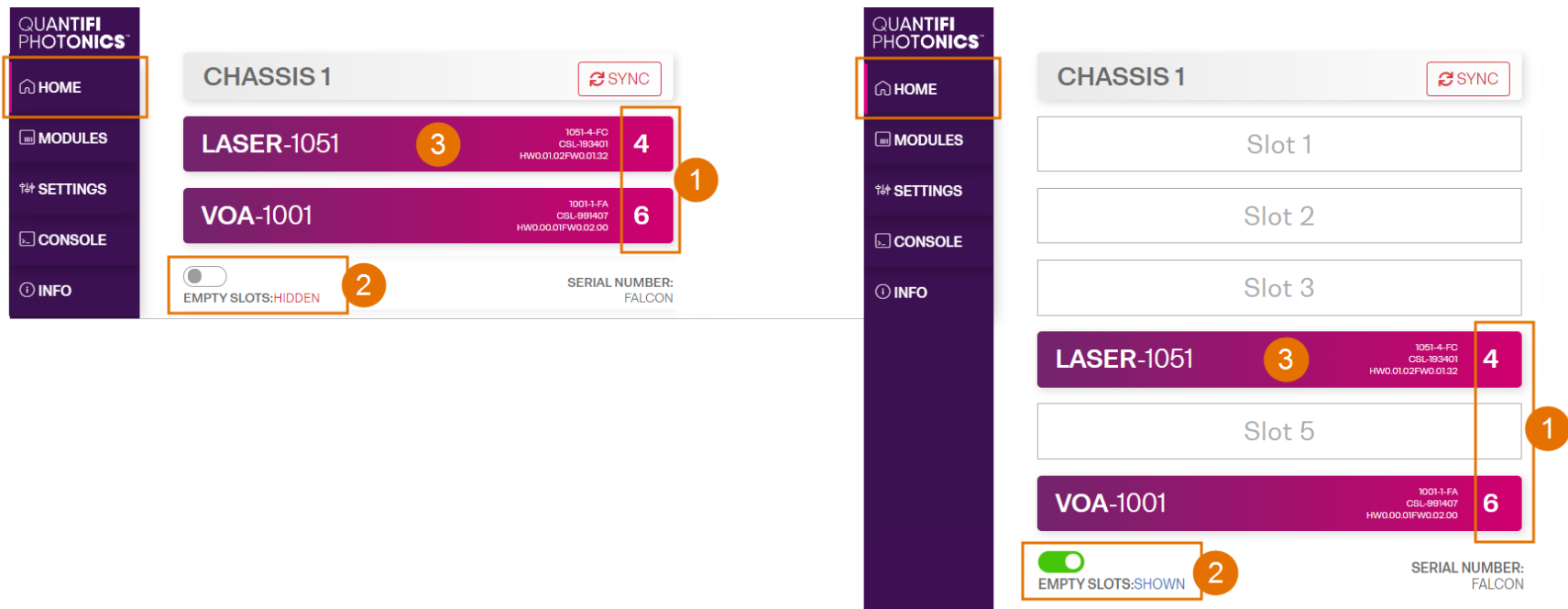
The screenshot displays the CohesionUI web interface. On the left is a dark purple sidebar with navigation links: HOME, MODULES, SETTINGS, CONSOLE, and INFO. The main content area is divided into two columns for 'CHASSIS 1' and 'CHASSIS 2', each with a 'SYNC' button. Under CHASSIS 1, four modules are listed: LASER-1051 (4), VOA-1001 (6), SWITCH-1003 (8), and O2E-1901 (9). Under CHASSIS 2, four modules are listed: SWITCH-1201 (6), BERT-1005 (14), SWITCH-1112 (15), and BERT-1001 (17). Each module card shows its name, a small icon, and a numerical value in a red circle. Technical details like model numbers and IP addresses are visible in smaller text on each card.

Chassis	Module Name	Value
CHASSIS 1	LASER-1051	4
	VOA-1001	6
	SWITCH-1003	8
	O2E-1901	9
CHASSIS 2	SWITCH-1201	6
	BERT-1005	14
	SWITCH-1112	15
	BERT-1001	17

## 7.2 Display modules in a chassis

The **HOME** page is the main landing page in CohesionUI; it displays all available Quantifi Photonics modules in the PXle chassis.

1. Numbers indicate the slots the modules are installed in.
2. You can hide (default setting) or show empty slots in the PXle chassis by toggling the **EMPTY SLOTS** button.
3. You can select a module to work with by clicking it.



## 7.3 Select a module to work with

► To select a module:

1. Go to the **HOME** page.
2. Click the on the module.

The screenshot shows the Quantifi Photonics interface. On the left is a sidebar with navigation links: HOME (highlighted with a red box and a red circle with the number 1), MODULES, SETTINGS, CONSOLE, and INFO. The main area is divided into two columns for CHASSIS 1 and CHASSIS 2, each with a SYNC button. Under CHASSIS 1, there are three modules: LASER-1051 (highlighted with a red box and a red circle with the number 2), VOA-1001, and SWITCH-1003. Under CHASSIS 2, there are three modules: SWITCH-1201, BERT-1005, and SWITCH-1112. Each module card displays its name, a small icon, and a numerical value (4, 6, 8, 6, 14, 15 respectively).

CHASSIS	Module	Value
CHASSIS 1	LASER-1051	4
CHASSIS 1	VOA-1001	6
CHASSIS 1	SWITCH-1003	8
CHASSIS 2	SWITCH-1201	6
CHASSIS 2	BERT-1005	14
CHASSIS 2	SWITCH-1112	15

3. Or, hover over the **MODULES** menu and select a module or channel from the list.

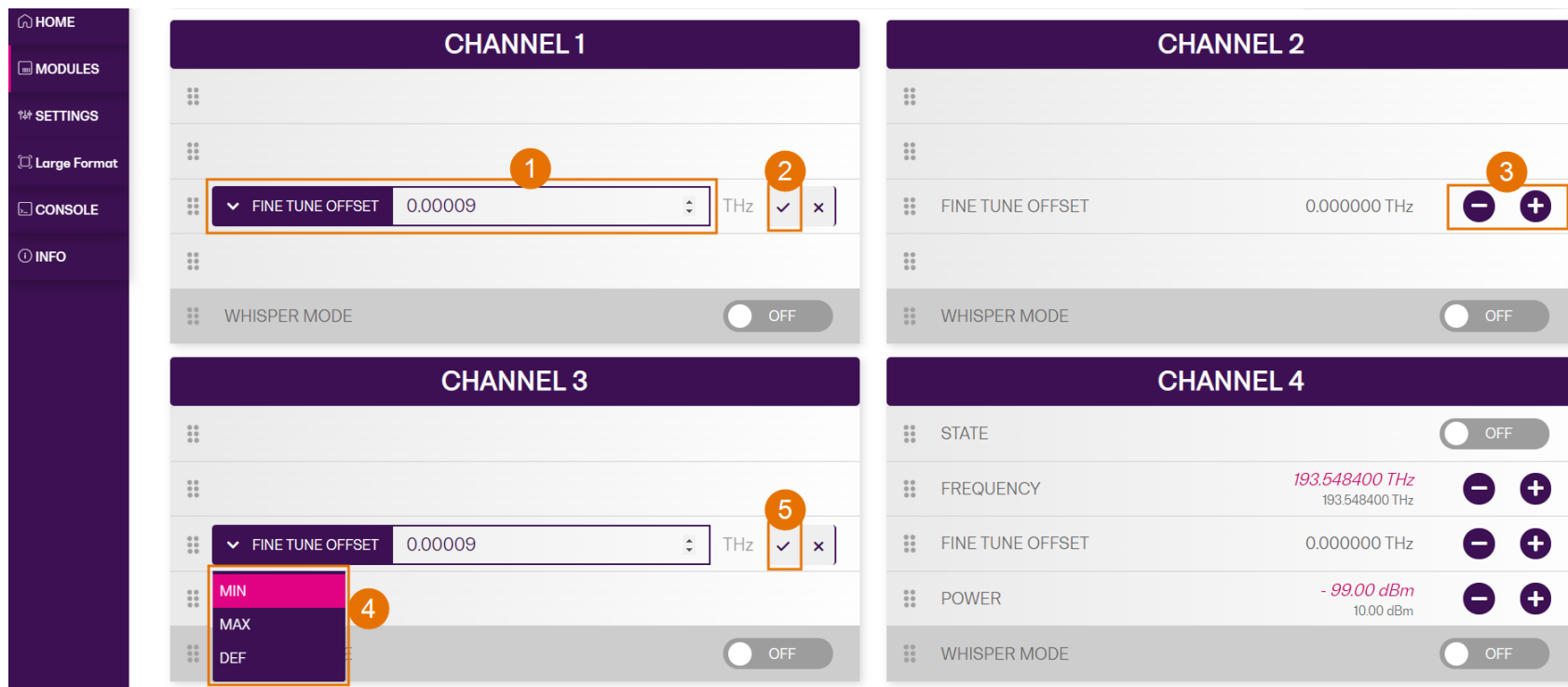
The screenshot shows the Quantifi Photonics interface with the MODULES menu selected. The sidebar on the left has the same navigation links as the previous screenshot. The main area displays a list of modules and channels. The first row shows CHASSIS 1 with the LASER-1051 module (value 4) and Channel 1. The second row shows CHASSIS 2 with the VOA-1001 module (value 6) and Channel 2. The third row shows CHASSIS 2 with the SWITCH-1003 module (value 8) and Channel 3. The fourth row shows CHASSIS 2 with the O2E-1901 module (value 9) and Channel 4. The fifth row shows CHASSIS 2 with the O2E-1101 module (value 11) and Channel 4. The entire content area is highlighted with a red box and a red circle with the number 3.

CHASSIS	Module	Value	Channel
CHASSIS 1	LASER-1051	4	Channel 1
CHASSIS 2	VOA-1001	6	Channel 2
CHASSIS 2	SWITCH-1003	8	Channel 3
CHASSIS 2	O2E-1901	9	Channel 4
CHASSIS 2	O2E-1101	11	Channel 4

## 7.4 Set values

In CohesionUI you can set values for parameters where applicable.

- ▶ To set a value:
  1. Click on a parameter and enter a value.
  2. Confirm the value.
  3. Alternatively, you can use + and - to increase or decrease the value. You can edit the step size in the **SETTINGS** menu.
- ▶ To set a pre-defined value, for example **MIN**, **MAX** or **DEF**:
  4. Click on a parameter and select a value from the dropdown menu.
  5. Confirm the value.



For details on how to change the step size, refer to [Manage CohesionUI settings](#).

## 7.5 SET values and ACTUAL values

In some cases you can manually set a value that will be displayed alongside the actual value as follows:

- **ACTUAL:** The actual value of the parameter as queried by the product.
- **SET:** The intended value of a given parameter as set by the user.

CHANNEL 1			
STATE		<input type="checkbox"/> OFF	
FREQUENCY	<div>193.414400 THz 193.414489 THz</div>	−	+
FINE TUNE OFFSET	0.000000 THz	−	+
POWER	<div>- 99.00 dBm 10.00 dBm</div>	−	+

## 7.6 Manage CohesionUI settings

On the **SETTINGS** page you can configure CohesionUI settings and unit preferences.

### NOTE

CohesionUI reverts to default settings when power-cycling the chassis.

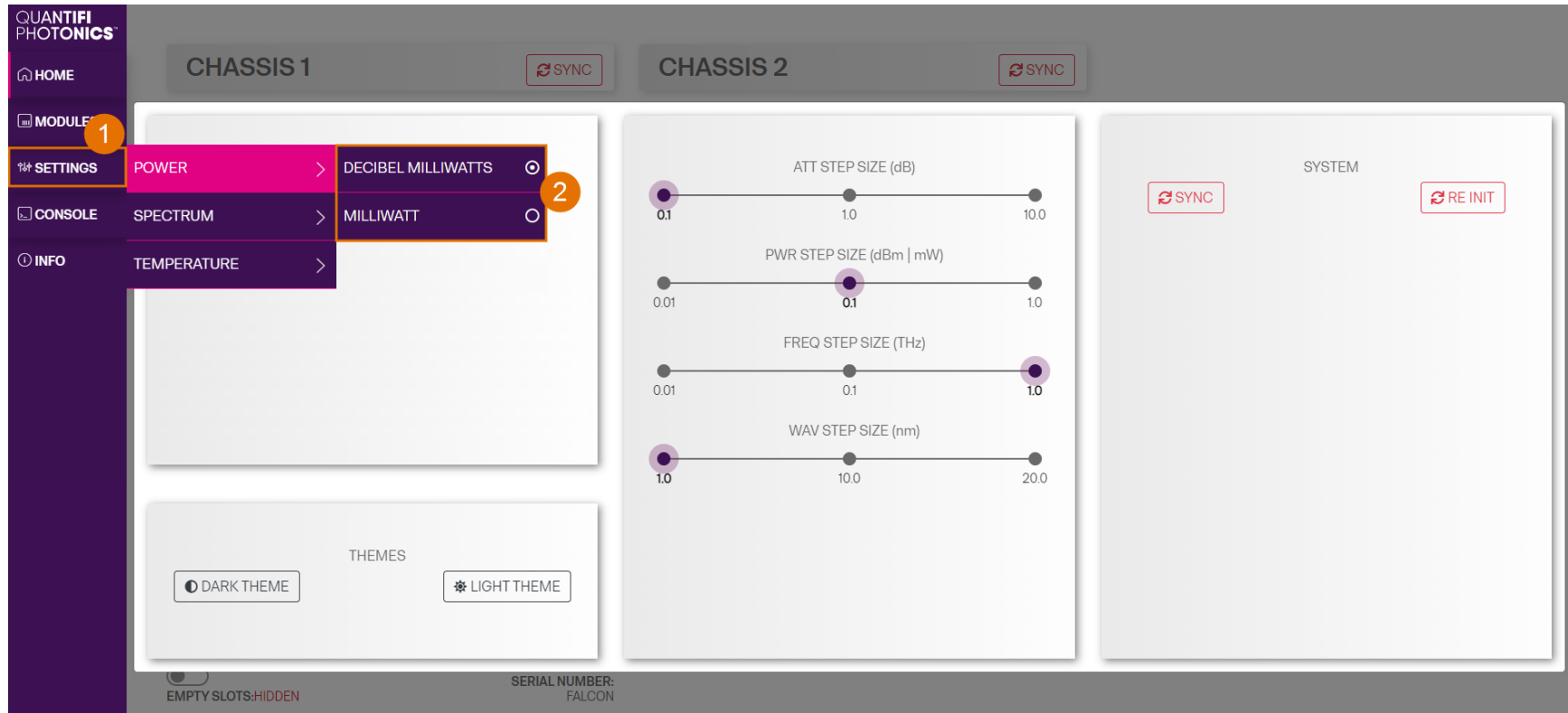
► To view all settings and unit preferences and adjust as required:

1. Click **SETTINGS**.
2. Change settings or unit preferences as required, for example temperature units.  
Please note that the units displayed on this page are not always relevant for each product.
3. **Step size** refers to the amount by which a value is increased or decreased when clicking the **+** or **-** button.





- To adjust unit preferences one at a time:
1. Hover over **SETTINGS**.
  2. Select a unit from the dropdown, for example the power unit.



## 7.7 Synchronize and reinitialize CohesionUI

You can update CohesionUI with the latest information from your Quantifi Photonics modules by synchronizing or reinitializing.

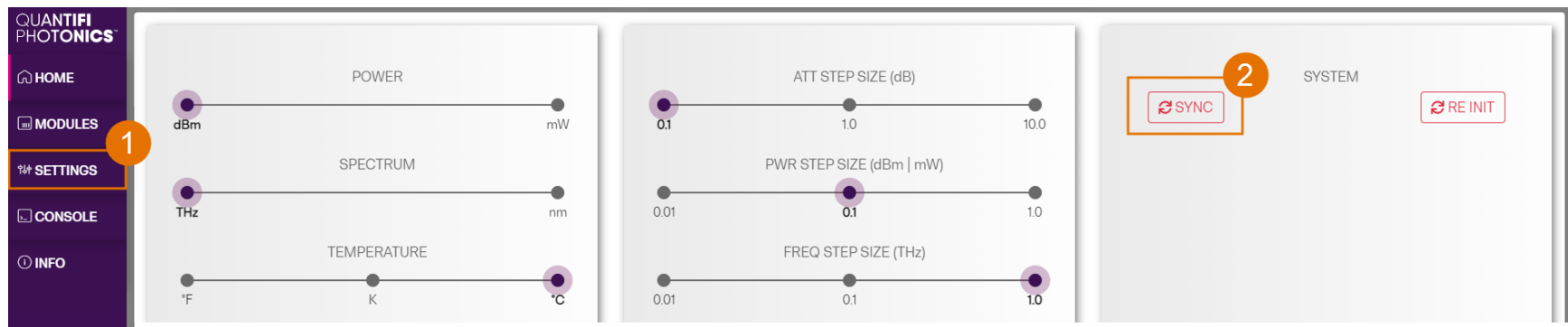
Synchronizing	Updates <b>CohesionUI</b> with the latest information from the <b>CohesionSCPI service</b>
Reinitializing	Updates <b>CohesionUI and the CohesionSCPI service</b> with the latest information from the <b>CohesionDriver service</b>

This can be particularly useful when operating a multi-chassis MXI setup and enables you to:

- Re-discover modules that CohesionUI does not display as expected.
- Discover modules that have been installed after the initial startup.

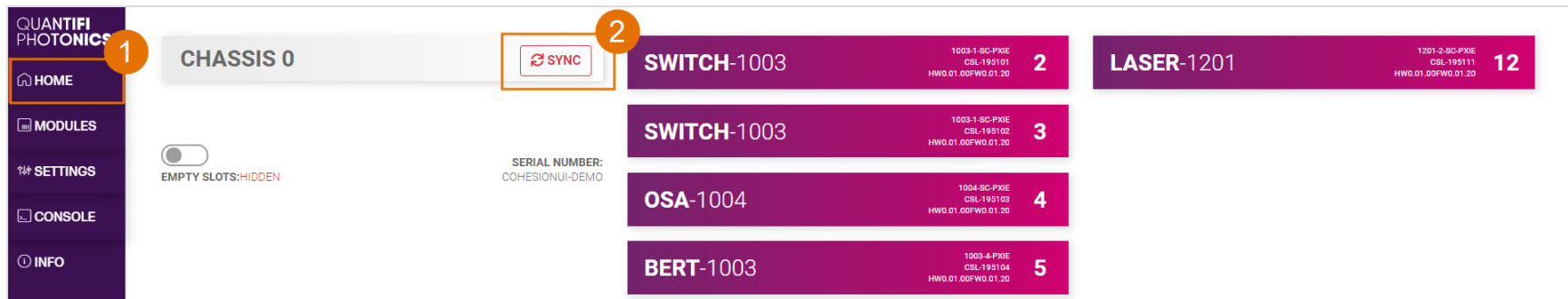
► To **synchronize** CohesionUI across **all modules in all chassis**:

1. Click **SETTINGS**.
2. Click **SYNC**.
3. The page will be disabled while synchronizing.



► To **synchronize** CohesionUI across **all modules in a selected chassis** only:

1. Click **HOME**.
2. Click **SYNC** for a selected chassis.
3. The page will be disabled while synchronizing.



► To **reinitialize** CohesionUI across **all modules in all chassis**:

1. Click **SETTINGS**.
2. Click **RE-INIT**.
3. All modules will be disabled and temporarily disconnected while reinitializing.



## 7.8 SCPI CohesionUI Command Console

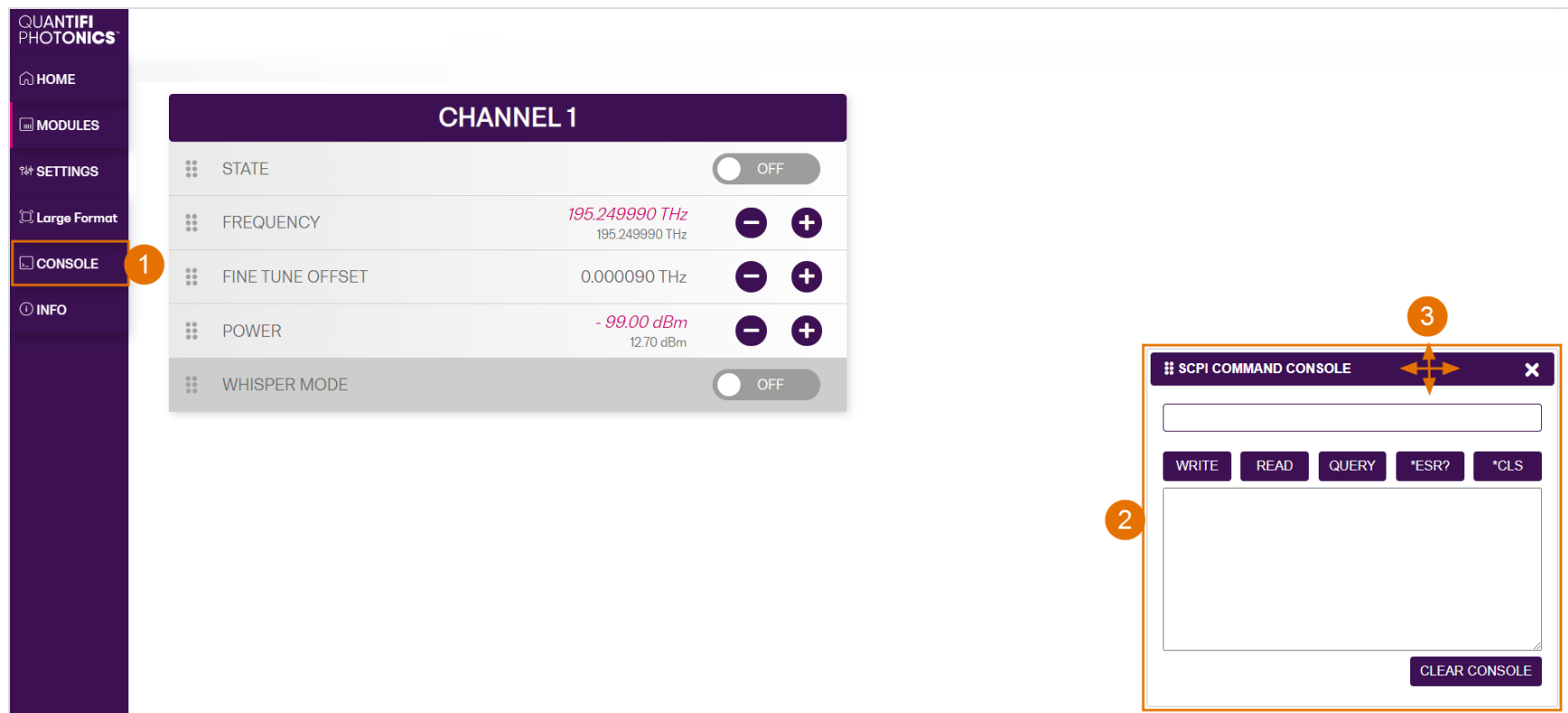
The CohesionUI SCPI Command Console enables you to communicate with Quantifi Photonics PXIE modules via SCPI commands. It enables you to test commands and verify their syntax.

For details on available SCPI commands, refer to the SCPI command section.

► To open the SCPI Command Console:

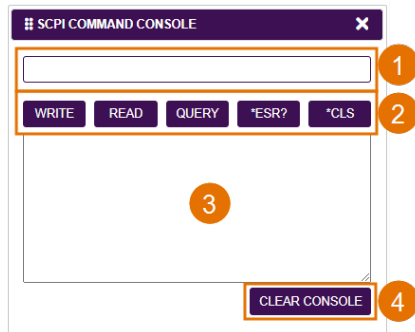
1. On the CohesionUI menu, click **CONSOLE**.
2. The console will appear in the bottom right corner of the screen.
3. You can move the console by clicking on the title bar and dragging it to any position on the screen. On closing and re-opening, the console will re-appear at its last position.

The console remains open when navigating between different modules. It floats on top of the UI so that you can observe the effect of SCPI commands on a module in real-time.



► To communicate with a module via the SCPI Command Console:

1. Enter a command.
2. Select action(s).
3. Review the action response in the output area.
4. (optional) Clear the output area.



You can choose from these SCPI command actions:

Action	Meaning	FAILED response
WRITE	Send the command to the instrument	The command is invalid. Please check the command and syntax.
READ	(after WRITE) Request the response from the instrument	Response buffer is empty.
QUERY	WRITE and READ	
*ESR?	Query the status event status register (ESR) – this will give you more details and specific information about command failures.  For details on error codes, please refer to the programming guide in this manual.	
*CLS	Clear the response buffer and start fresh – useful when getting out of sync with WRITE and READ actions	

Example 1: Send instrument identification query \*idn?

1. Enter the command: \*idn?
2. Click **QUERY**.
3. The module returns the requested information.

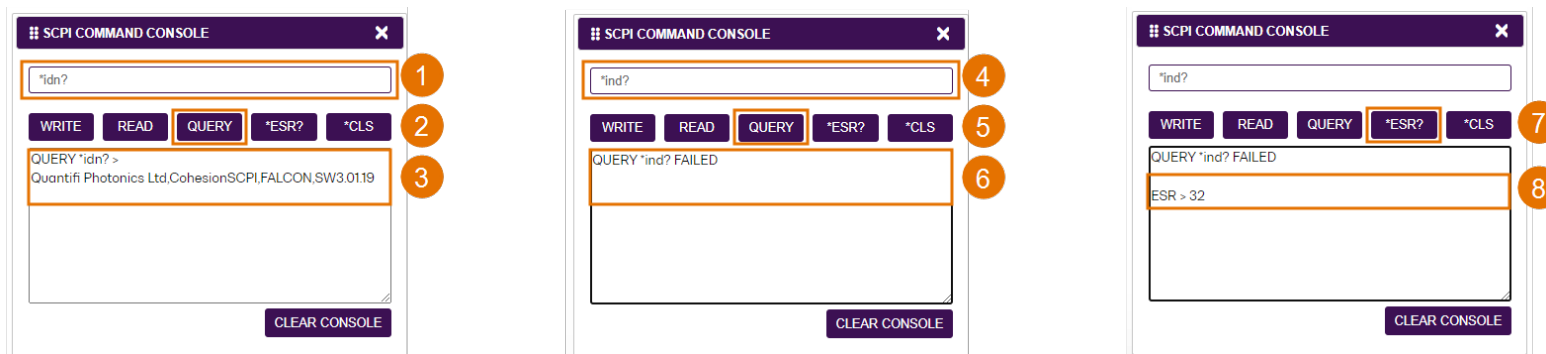
Example 2: What happens when I send an incorrect command?

4. Enter an incorrect command, for example: \*ind?
5. Click **QUERY**.
6. The module returns **FAILED**.

Example 3: Investigate a command failure:

7. Click \*ESR? to query the event status register and request information about the command failure.
8. The instrument returns the error code, for example 32.

For details on error codes, please refer to the \*ESR? command in the programming guide.



## 7.9 View system information

### 7.9.1 PXle Chassis

► To display chassis information:

1. Click **INFO**.
2. The information panel will display operation mode, manufacturer, model, and serial number of the chassis, and the version of CohesionUI and CohesionSCPI service running on the chassis.

CHASSIS 1	CHASSIS 2
<b>BERT-1102</b> 1102-8-PXIE QP-214505 HW0.00.02FW0.01.48 2	<b>SWITCH-1307</b> 1307-1-SA QP-214712 HW0.01.00FW0.02.18 9
<b>LASER-1051</b> 1051-4-FC CSL-183401 HW0.01.02FW0.01.32 4	<b>BERT-1005</b> 1005-4 CSL-200602 HW0.00.02FW0.01.48 14
<b>VOA-1001</b> 1001-1-FA CSL-991407 HW0.00.01FW0.02.02 6	<b>SWITCH-1112</b> 1112-1-SA CSL-200711 HW0.01.00FW0.02.17 15
<b>SWITCH-1003</b> 1003-1-SA CSL-000000 HW0.01.00FW0.02.17 8	<b>BERT-1001</b> 1001-2 1005/122019/BRT HW0.00.02FW0.01.48 17

**CohesionUI™**  
COMPANY: QUANTIFI PHOTONICS LTD  
MODEL: COHESIONSCPI  
SERIAL: FALCON  
VERSION: 4.00.10 C4328EC  
CHASSIS MODE: MULTI

### 7.9.2 Module

► To view module information when working with a module in CohesionUI:

1. Model number, serial number and firmware versions are displayed in the top right corner.

**POWER-1401** **SLOT 16**  
1401-4-FC CSL-191509 HW0.00.01FW0.01.12  
[ACTUAL] [SET VALUE] [REFRESH]

**CHANNEL 1**

POWER	-79.94 dBm	-	+
POWER OFFSET	0.00 dBm	-	+

## 8 Controlling your SLED with CohesionUI

You can use Quantifi Photonics' graphical user interface CohesionUI to work with your SLED product. For details on how to get started with CohesionUI, refer to [CohesionUI - Overview](#).

In CohesionUI you can:

- Set channel parameter values.
- Toggle the laser ON/OFF.

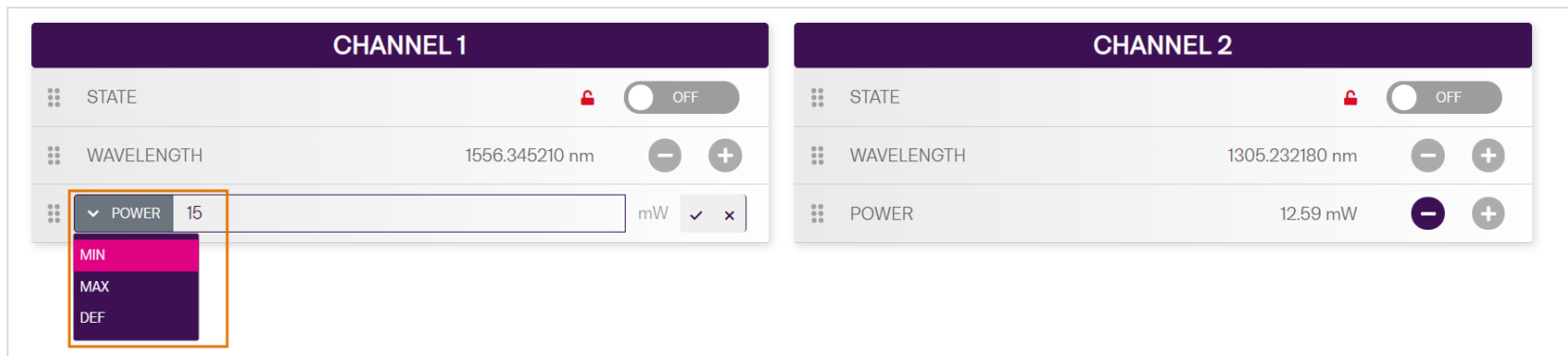
### 8.1 Setting channel parameter values

Specific control parameters for a given channel in the SLED instrument can be set by clicking the parameter button, or by using the + and – control buttons to increase or decrease the value field by a set amount. This step size is set in the SETTINGS menu.

This applies to the following parameter:

- **POWER:** The desired output power of the SLED instrument.

Alternatively, the parameter can also be set to the MIN and MAX value by clicking the dropdown in the name of the parameter.



In the above example, the **POWER** for CHANNEL 1 has been set to **15 mW** by manual input. To apply the changes, click the tick mark.

The **WAVELENGTH (FREQUENCY)** value represents the wavelength (frequency) output of light of the SLED instrument. This corresponds to the spectral location of the central peak of the laser.



## 8.2 Toggling the laser ON/OFF

To toggle the laser in a specific channel of the SLED instrument ON or OFF, click the **STATE** button.

CHANNEL 1

STATE

OFF

WAVELENGTH

1556.345210 nm

−

+

POWER

1.12 mW

−

+

CHANNEL 2

STATE

OFF

WAVELENGTH

1305.232180 nm

−

+

POWER

12.59 mW

−

+

## 9 Controlling your SLED with SCPI commands

Remote communication with the CohesionSCPI service is achieved through the Standard Commands for Programmable Instruments (SCPI).

Support for VISA I/O API over TCP/IP is provided by the VXI-11 compliant CohesionSCPI service. With VISA communication drivers installed on the client, the implementation of VISA programming within environments such as MATLAB becomes available.

This section details the programming and measurement conventions to follow while executing the commands for the CohesionSCPI service.

### NOTE

In NI-MAX a RIO interface will show up, however there are no communication methods available or implemented on this interface. Quantifi Photonics products are **ONLY** accessible through the **VISA TCPIP INSTR** interface provided by the CohesionSCPI service installed on the system.

### 9.1 Overview

You can operate your SLED product using SCPI commands.

For details on available SCPI commands, refer to:

- [Command summary](#)
- [Command descriptions](#)

### 9.2 Programming conventions

This section details the programming and measurement conventions to follow while executing the commands for the CohesionSCPI service.

Parameter	Default Unit	Alternative Units
Power	DBM	DBM
Frequency	HZ	THZ, GHZ, MHZ, KHZ
Frequency Fine	HZ	THZ, GHZ, MHZ, KHZ
Wavelength	NM	NM, PM

Argument	Data Format
<wsp>	Specifies whitespace character (01 <sub>16</sub> – 09 <sub>16</sub> , 0B <sub>16</sub> – 20 <sub>16</sub> ).
<value>	Is numerical data, an integer, a decimal, exponential (10e-9 or 5.8e6) or string.
[VALUE1   VALUE2]	A parameter choice. The ' ' separates the unique parameters available, only one of the choices can be used. In the example, either the input parameter [VALUE1] or [VALUE2] can be used, but not both. Some commands may have more than two choices available. This parameter can be omitted where the command has a default defined in the command description.

### 9.3 Index addressing of modules (slot, source) and units (channel)

When executing commands, it is almost always necessary to provide the index of a specific module or an index of a specific installed unit.

**For the commands that require index values:**

Index	Description	Value
<c>	the chassis index in which the specific blade module is installed	integer, inclusive of 0
<n>	the slot (or source) index of the specific blade module	integer 1 to 18
<m>	the channel index of a specific unit in the module	integer <1 to 4>

### 9.4 Message queues

Information is exchanged in the form of messages. These messages are held in input and output queues.

The output queue stores responses to query commands. The CohesionSCPI service transmits any data in the output queue when a read request is received. Unless specified, all output response data is transmitted in ASCII format.

### 9.5 Status and event registers

#### 9.5.1 Standard Event Status Register

The Standard Event Status Register (SESR) is modified by the Quantifi Photonics product with the results of the command operations.

Bit	Description
7 (MSB), 6	Not used
5	Is set when a Command Error event has been detected
4	Is set when a command Execution Error has been detected
3	Is set when a Device Dependent Error event has been detected
2	Is set when there a Query Error event has been detected
1	Not used
0 (LSB)	Is set when an Operation Complete event has been generated

#### 9.5.2 Standard Event Status Enable Register (Mask)

The Standard Event Status Enable Register (SESR Mask) is used to build the Event Status Bit (ESB) within the Status Byte Register (STB). To ignore any of the events detected and set in the SESR, set the corresponding bit within the SESR Mask to 0. The STB can then be queried and the value of the ESB can be used to determine service request requirements based on the SESR Mask applied.

**NOTE**

The 0 (LSB) value within the SESR Mask is 0.

### 9.5.3 Status Byte Register

The Status Byte Register (STB) is built from all other status registers and masks. This register can be used in queries to determine if an event has been detected and where that event has been detected.

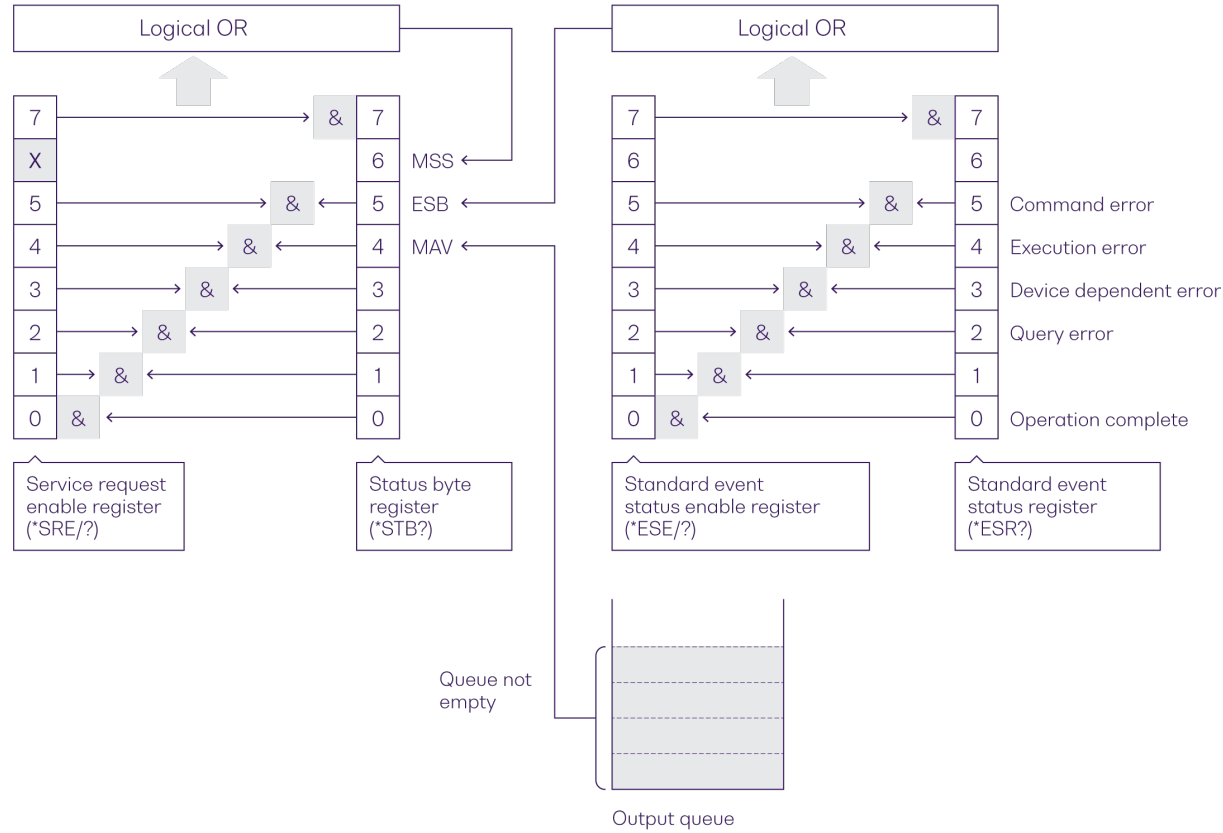
Bit	Description
7 (MSB)	Not used
6	The Master Summary Status (MSS) bit is set from the STB and SRE Mask
5	The Event Status Bit (ESB) is set from the SESR and the SESR Mask
4	Message Available (MAV) is set when there is data in the output queue
3, 2, 1, 0 (LSB)	Not used

### 9.5.4 Service Request Enable Register (Mask)

The Standard Request Enable Register (SRE Mask) is used to build the Master Summary Status Bit (MSS) within the Status Byte Register (STB). To ignore any of the events detected and set in the STB register itself, set the corresponding bit within the SRE Mask to 0. The STB can then be queried and the value of the MSS can be used to determine the type of service request required based on the SRE Mask applied.

Bit	Description
7 (MSB)	Not used
6	The Master Summary Status (MSS) bit is set from the STB and SRE Mask
5	The Event Status Bit (ESB) is set from the SESR and the SESR Mask
4	Message Available (MAV) is set when there is data in the output queue
3, 2, 1, 0 (LSB)	Not used

### 9.5.5 Status and event registers diagram



## 9.6 PXIe Multi Chassis mode operation

Multiple chassis can be connected to operate in **Multi Chassis Mode**.

To operate in Multi Chassis Mode, **CohesionSCPI service must be version 1.02.06 or later**.

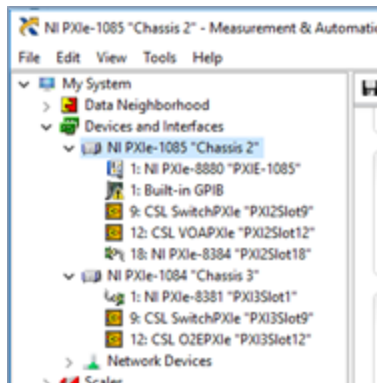
### 9.6.1 NI-MAX application Multi Chassis mode

#### NOTE

The CohesionSCPI service does not manage the chassis numbers. These are controlled by the NI Platform Services (and through NI-MAX).

Even if the CohesionSCPI service is in Multi Chassis mode, if a chassis is connected but has no installed modules, it will not show up when \*OPST? is run.

In the example shown below, there are two chassis connected via the PXIe-8384 to PXIe-8381 connection. Chassis #2 has the controller running CohesionSCPI service, and Chassis #3 is the 'extended' chassis.



## 9.6.2 SCPI Multi Chassis commands

### NOTE

Changing the CohesionSCPI service Chassis Mode will rediscover all Chassis and installed modules.

Command	:SYSTEM:CHASSIS?
Syntax	:SYSTEM:CHASSIS?<wsp>[LIST MODE]
Description	Query the Chassis Mode configuration
Parameters	No parameters
Response	<p><b>List:</b> Returns a comma separated list of valid chassis index numbers discovered by the CohesionSCPI service. These are chassis that have modules installed.</p> <p><b>MODE:</b> Returns the current Chassis Mode the CohesionSCPI service is operating in (SINGLE or MULTI).</p> <p><b>None:</b> Returns the number of chassis managed by the CohesionSCPI service. If this is greater than 1, then the system should be set to MULTI mode for correct operation.</p>
Example	<p>In Single chassis mode:</p> <pre>:SYSTEM:CHASSIS? -&gt; 1 :SYSTEM:CHASSIS? LIST -&gt; 0 :SYSTEM:CHASSIS? MODE -&gt; SINGLE</pre> <p>In Multi chassis mode:</p> <pre>:SYSTEM:CHASSIS? -&gt; 2 :SYSTEM:CHASSIS? LIST -&gt; 2,3 :SYSTEM:CHASSIS? MODE -&gt; MULTI</pre>

Command	:SYSTEM:CHASSIS
Syntax	:SYSTEM:CHASSIS<wsp>[SINGLE MULTI]
Description	Set the Chassis Mode configuration
Parameters	<p><b>SINGLE:</b> Set CohesionSCPI service to operate in SINGLE Chassis Mode</p> <p><b>MULTI:</b> Set CohesionSCPI service to operate in MULTI Chassis Mode</p>
Response	No response
Example	:SYSTEM:CHASSIS SINGLE

In Multi chassis mode, all commands listed in the command summary section will still work, but they must be prefixed with :CHASSIS<c>.

Common command example:

Single Chassis Mode	:SLOT2:IDN?
Multi Chassis Mode	:CHASSIS1:SLOT2:IDN?

Specific command example:

Single Chassis Mode	:SOUR2:CHAN2:POW? MAX
Multi Chassis Mode	:CHASSIS1:SOUR2:CHAN2:POW? MAX



## 9.7 Command summary

### 9.7.1 Common commands

Command	Description
*CLS	Clear session message queues >>
*IDN?	Query the CohesionSCPI service identification >>
*OPC?	Query the Operation Complete Status >>
*OPT?	Query the modules managed by the CohesionSCPI service >>
*ESR?	Query the Standard Event Status Register >>

### 9.7.2 Slot commands

Command	Description
:SLOT<slot>	
:OPC?	Query the Operation Complete Status of the module >>
:OPTions?	Query the modules managed by the CohesionSCPI service >>
:IDN?	Query the slot identification >>

### 9.7.3 Configuration commands

Command	Description
:OUTPut<n>	
:CHANnel<m>	
:STATE?	Query the optical output state of the laser >>
:STATE	Set the optical output state of the laser >>
:SOURce<n>	
:CHANnel<m>	
:POWer?	Query the laser output power >>
:POWer	Set the laser output power >>
:WAVelength?	Query the laser wavelength >>
:FREQuency?	Query the laser frequency >>
:TEMPerature?	Query the laser temperature >>

## 9.8 Command descriptions

### 9.8.1 Common commands

Command	*CLS	Summary >>
Syntax	*CLS	
Description	Clear session message queues	
Parameters	N/A	
Response	N/A	
Example	*CLS	

Command	*IDN?	Summary >>
Syntax	*IDN?	
Description	Query the CohesionSCPI service identification	
Parameters	N/A	
Response	Comma separated string with the <manufacturer>,<server name>,<chassis controller name>,<server version>	
Example	*IDN? -> Quantifi Photonics, CohesionSCPI service, PXIE-8133, FW2.0.15	

Command	*OPC?	Summary >>
Syntax	*OPC?	
Description	Query the Operation Complete Status	
Parameters		
Response	<b>1</b> : all modules installed in the chassis are ready to execute commands <b>0</b> : modules installed in the chassis still have commands to execute in the input queue NOTE: Any commands sent to the module when :SLOT<n>:OPC? is NOT equal 1, may not execute or return an error.	
Example	*OPC? -> 1	

Command	*OPT?	Summary >>
Syntax	*OPT?	
Description	Query the modules managed by the CohesionSCPI service	
Parameters	N/A	
Response	Comma separated string of the installed modules in the chassis	
Example	*OPT? -> ,Switch-1002-2-FA-PXIe,Switch-1003-1-FC-PXIe,,VOA-1001-2-FA-PXIe,,,,O2E-1001-1-FC-PXIe,,,,,,,,	

Command	ESR?			Summary >>
Syntax	*ESR?			
Description	Query the Standard Event Status Register			
Parameters	N/A			
Response	Unsigned integer 8 bit value for the register <0 to 255>, as a string.			
	Bit	Description	Decimal Value	
	7 (MSB)	Not used	0	
	6	Not used	0	
	5	Command error	32	
	4	Command Execution Error	16	
	3	Device Dependent Error	8	
	2	Not used	0	
	1	Not used	0	
	0 (LSB)	Operation Complete	1	
Example	*ESR? -> 8			
	*ESR? -> 32			

## NOTE

It is recommended to use the \*ESR? command query after every command that is sent to the device. The \*ESR? query will be able to catch:

- **Device dependent Error** – the device is reporting an error in operation.
- **Execution Error** – SCPI was unable to execute the given command.
- **Command Error** – SCPI was unable to parse the given command, likely due to an incorrect command.

## 9.8.2 Slot commands

Command	:SLOT<slot>:OPC?	Summary >>
Syntax	:SLOT<slot>:OPC?	
Description	Query the Operation Complete Status of the module	
Parameters	N/A	
Response	<b>1</b> : the module is ready to accept a new command <b>0</b> : the module is busy performing a previous operation NOTE: Any commands sent to the module when :MODULE<slot>:OPC? is NOT 1, may not execute or return an error.	
Syntax	:SLOT1:OPC? -> 1	

Command	:SLOT<slot>:OPTions?	Summary >>
Syntax	:SLOT<slot>:OPTions?	
Description	Query the modules managed by the CohesionSCPI service	
Parameters	N/A	
Response	A comma separated array, or a single integer value based on the arguments given	
Example	:SLOT1:OPTions? -> 1,,,,,,,,	

Command	:SLOT<slot>:IDN?	Summary >>
Syntax	:SLOT<slot>:IDN?	
Description	Query the slot identification	
Parameters	N/A	
Response	A comma-separated string containing "<manufacturer>,<model name>,<serial number>,<hardware version><firmware version>".  Note that the hardware and firmware versions are not comma separated.	
Example	:SLOT1:IDN? -> Quantifi Photonics Ltd,SLED-1011-2-FA-PXIE,QP-192001,HW1.0FW1.00	

### 9.8.3 Configuration commands

Command	:OUTPut<n>:CHANnel<m>:STATE?	Summary >>
Syntax	:OUTPut<n>:CHANnel<m>:STATE?	
Description	Query the optical output state of the laser	
Parameters	N/A	
Response	The current output state of the laser	
Example	:OUTP2:CHAN1:STATE? -> ON	

Command	:OUTPut<n>:CHANnel<m>:STATE	Summary >>
Syntax	:OUTPut<n>:CHANnel<m>:STATE	
Description	Set the optical output state of the laser	
Parameters	<b>ON</b> : Enable the laser output <b>OFF</b> : Disable the laser output	
Response	N/A	
Example	:OUTP2:CHAN1:STATE ON	

Command	:SOURce<n>:CHANnel<m>:POWer?	Summary >>
Syntax	:SOURce<n>:CHANnel<m>:POWer?<wsp>[MIN MAX DEF SET ACT ALL]	
Description	Query the laser output power	
Parameters	<b>MIN</b> : Returns the minimum programmable value <b>MAX</b> : Returns the maximum programmable value <b>DEF</b> : Returns the default value <b>SET</b> : Returns the desired set value <b>ACT</b> : Returns the current value (default) <b>ALL</b> : Returns all of the above parameters	
Response	A single value, or a comma-separated array of values	
Example	:SOUR2:CHAN1:POW? ALL -> 10.00,15.00,10.00,13.00,13.00	

Command	:SOURce<n>:CHANnel<m>:POWer	Summary >>
Syntax	:SOURce<n>:CHANnel<m>:POWer<wsp><value>	
Description	Set the laser output power	
Parameters	<b>&lt;value&gt;</b> : A valid numerical value, between the MIN and MAX power values	
Response	N/A	
Example	:SOUR2:CHAN1:POW 13.00	

Command	:SOURce<n>:CHANnel<m>:WAVelength?	Summary >>
Syntax	:SOURce<n>:CHANnel<m>:WAVelength?<wsp>[MIN MAX DEF SET ACT ALL]	
Description	Query the laser wavelength	
Parameters	<b>MIN</b> : Returns the minimum programmable value	
	<b>MAX</b> : Returns the maximum programmable value	
	<b>DEF</b> : Returns the default value of wavelength	
	<b>SET</b> : Returns the set value (default) of the wavelength	
	<b>ACT</b> : Returns the actual value of the SET wavelength	
	<b>ALL</b> : Returns all of the above parameters	
Response	A single value, or a comma-separated array of values	
Example	:SOUR2:CHAN1:WAV? MAX -> 1.568773e-06	

Command	:SOURce<n>:CHANnel<m>:FREQuency?	Summary >>
Syntax	:SOURce<n>:CHANnel<m>:FREQuency?<wsp>[MIN MAX DEF SET ACT ALL]	
Description	Query the laser frequency	
Parameters	<b>MIN</b> : Returns the minimum programmable value	
	<b>MAX</b> : Returns the maximum programmable value	
	<b>DEF</b> : Returns the default value of frequency	
	<b>SET</b> : Returns the set value (default) of the frequency	
	<b>ACT</b> : Unsupported, will return NAN	
	<b>ALL</b> : Returns all of the above values	
Response	A single value, or a comma-separated array of values	
Example	:SOUR2:CHAN1:WAV? MAX -> 1.568773e-06	

Command	:SOURce<n>:CHANnel<m>:TEMPerature?	Summary >>
Syntax	:SOURce<n>:CHANnel<m>:TEMPerature?	
Description	Query the laser temperature	
Parameters	N/A	
Response	Temperature in Celsius	
Example	:SOUR2:CHAN1:TEMP? -> 49.99000168	

## 9.9 Programming examples

The following is a simple example of how to control the SLED module using SCPI commands. See the previous section for specific details and extra parameters that the listed commands accept.

We recommend that you use the \*ESR? query after every command that is sent to the device. This enables you to debug unreceived or incorrect commands sent to the product.

```
#Identifying the SLED module
*IDN?                                #Query to confirm the correct module is setup
*OPT?                                #Query the available module configuration
:SLOT1:IDN?                           #Query the identification information for a specific module

#Configuring the SLED module
:SOURce1:CHANnel1:POWer 12 DBM        #Set the laser output power to 12 dBm
:OUTPut1:CHANnel1:STATE ON            #Turn the laser ON

#Querying the SLED module configuration values
:SOURce1:CHANnel1:POWer?              #Query the laser output power
:SOURce1:CHANnel1:FREQuency?          #Query the laser frequency
```

## 10 Programming examples and applications

Remote communication with the CohesionSCPI service is achieved through the Standard Commands for Programmable Instruments (SCPI).

Support for VISA I/O API over TCP/IP is provided by the VXI-11 compliant CohesionSCPI service. With VISA communication drivers installed on the client, the implementation of VISA programming within environments such as MATLAB becomes available.

This section details the programming and measurement conventions to follow while executing the commands for the CohesionSCPI service.

### NOTE

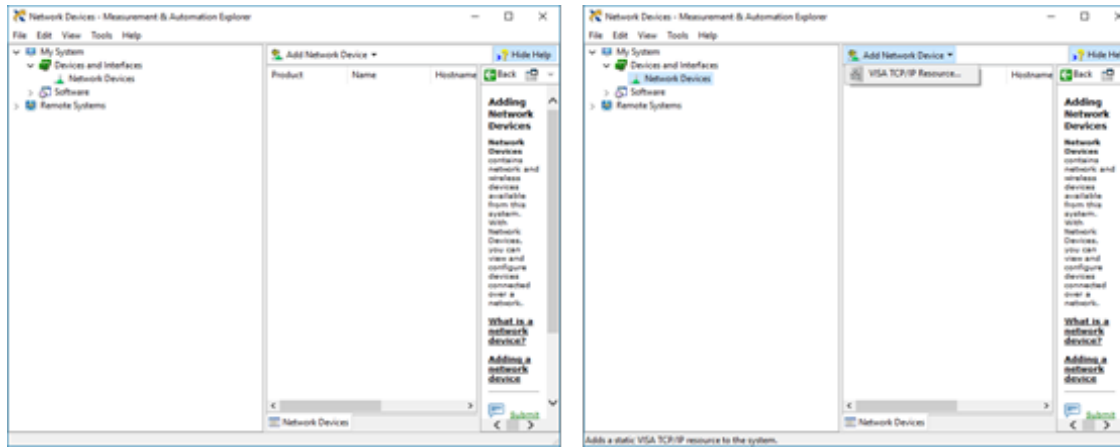
In NI-MAX a RIO interface will show up, however there are no communication methods available or implemented on this interface. Quantifi Photonics products are **ONLY** accessible through the **VISA TCPIP INSTR** interface provided by the CohesionSCPI service installed on the system.



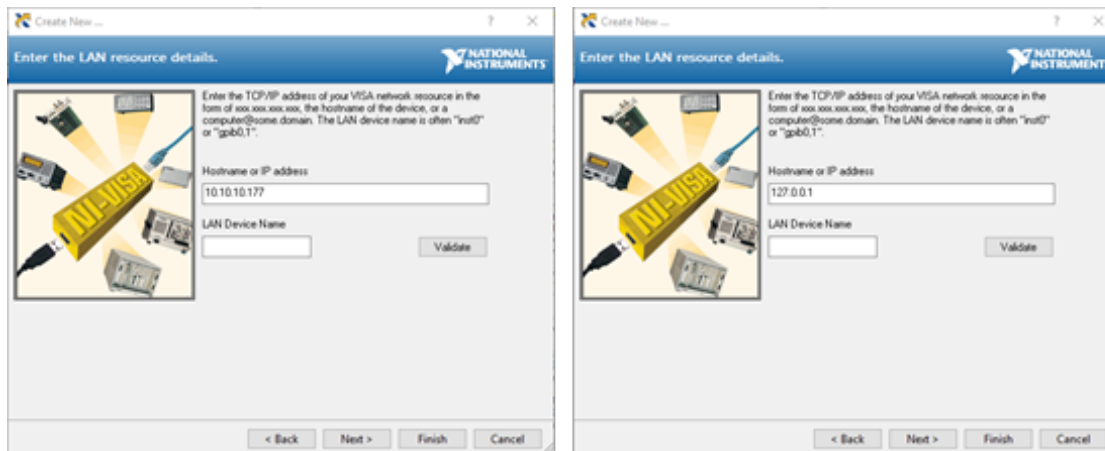
## 10.1 Setting up NI-MAX application

To communicate with any Quantifi Photonics product, the chassis / benchtop product must first be setup as a TCP/IP instrument.

1. After installing NI-MAX, launch the application. In the left side panel of the window, click the **Devices and Interfaces** option. A drop down of available instruments detected will show up.
2. Click on **Network Devices**, then click **Add Network Devices** and select **VISA TCP/IP Resource**.



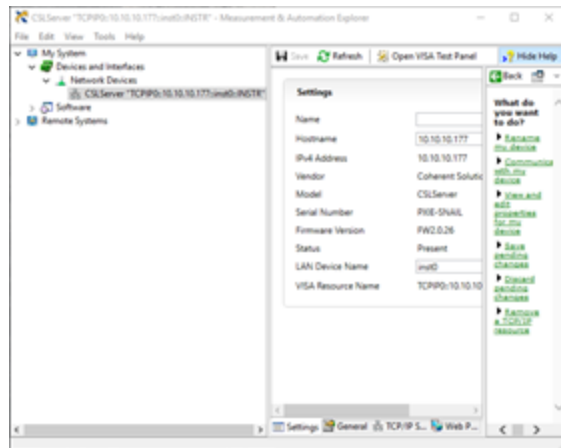
3. Select **Manual Entry of LAN Instrument**. Enter in the Hostname or IP Address.  
Note when operating locally, enter in the localhost IP address of **127.0.0.1**. Click **Finish** to end the setup process.



## 10.2 Setting up NI-VISA application

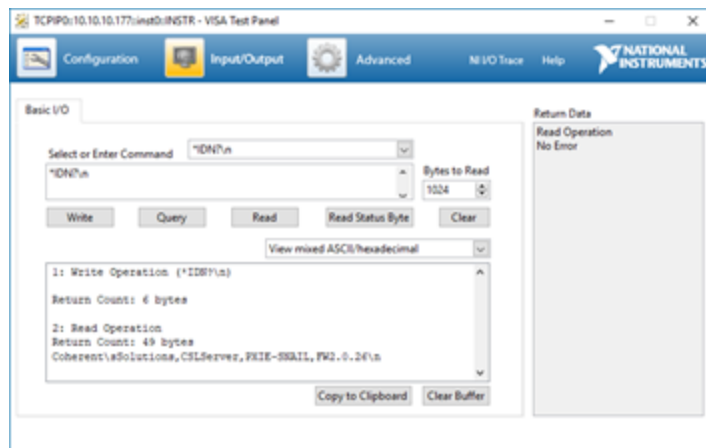
NI-VISA is used to communicate with the PXIe chassis or installed modules / instruments. The above steps must be completed before attempting to communicate using NI-VISA.

1. Launch NI-MAX. In the left-hand side menu, select an instrument from the **Network Devices** list.



2. On the right-hand side panel, select **Open VISA Test Panel**. A new window will popup. Click the **Input / Output** button from the window menu.

Valid chassis and module commands can be entered in, and their returns queried



## 10.3 Python® code example

The following example shows how to communicate with the Quantifi Photonics product using Python code.

```
# You can get VXi11 from pip:
# pip install python-vxi11==0.9
import vxi11
from vxi11.vxi11 import Vxi11Exception
# replace this with the IP of your device
ip = "127.0.0.1"
try:
    print("connecting to " + ip + " ... ")
    instrument = vxi11.Instrument(ip)
    print("connected")
    print("checking IDN...")
    command = "*IDN?"
    data = instrument.ask(command)
    print("IDN: " + data)
    print("checking OPT...")
    command = "*OPT?"
    data = instrument.ask(command)
    print("OPT: " + data)
    # replace this with a valid command for your device (read # the programming guide section for examples)
    command = ""
    print("writing a specific command")
    instrument.write(command)
    print("checking ESR")
    command = "*ESR?"
    data = instrument.ask(command)
    print("*ESR?: " + data)
except Vxi11Exception as e:
    # pass
    print("ERROR" + str(e) + ", command: " + str(command))
```

## 10.4 MATLAB® code example

To communicate with the Quantifi Photonics product in MATLAB® the installation of a VISA IO driver is required. These drivers enable the creation of the Interface Object for instrument communication.

If developing locally on the PXIE Platform, then these will already be installed. However, if development is on a remotely connected system the VISA Libraries, e.g. National Instruments NI-VISA will have to be installed.

### NOTE

MATLAB 2010x or later with the Instrument Control Toolbox is required to execute the code detailed in this section.

The following example shows how to communicate with a Quantifi Photonics product using MATLAB code.

```
% Find a VISA-TCPIP object. This is if the VISA object has already been
% created with tmtool or has been removed from the workspace without
% first being closed (cleanly disconnected).
PXIE_Chassis = instrfind('Type', 'visa-tcpip', ...
    'RsrcName', 'TCPIP0::10.10.10.89::inst0::INSTR', 'Tag', '');
% Create the 'agilent' VISA-TCPIP object if it does not exist
% otherwise use the object that was found.
if isempty(PXIE_Chassis)
    PXIE_Chassis = visa('agilent', 'TCPIP0::10.10.10.89::inst0::INSTR');
else
    fclose(PXIE_Chassis);
    PXIE_Chassis = PXIE_Chassis (1);
end
% Open the connection to the VISA object.
fopen(PXIE_Chassis);
% Query the PXIE_Chassis.
response = query(PXIE_Chassis, '*IDN?');
disp('The *IDN query response:');
disp(response);
response = query(PXIE_Chassis, '*OPT?');
disp('The *OPT query response:');
disp(response);
% Replace this with a valid command for your device (read the programming
% guide section for examples)
command = ''
% Close the connection to the object.
```

## 11 Working with optical fibers

Quantifi Photonics products are equipped with high quality optical connectors in compliance with EIA-455-21A standards.



### CAUTION

Keep connectors clean and in good condition to ensure maximum power and to avoid erroneous readings. Quantifi Photonics is not responsible for damage or errors caused by bad fiber cleaning or handling.

- Always inspect fiber end faces for cleanliness using a fiber inspection probe before inserting them into a port..
- If required, clean fibers and faces as detailed below.

### NOTE

- To avoid damaging ferrules or fiber faces due to mismatched connectors, always check ports and connector type information before inserting a connector. All Quantifi Photonics units are labeled with connector type information.
- Failing to align and/or connect fiber-optic cables properly will result in significant signal loss and reflection.

► When connecting a fiber-optic cable to a port:

1. Visually inspect the fiber end face using a fiber inspection microscope.
2. If a **connector end face** is dirty:
  - Wipe the connector end face using a reel-type cleaner and inspect again.
  - For stubborn hard to clean connectors:
    - Use lint-free fiber-cleaning wipes soaked in a fiber optic cleaning solution.
    - Wipe the connector on the soaked part.
    - Dry the connector by wiping on the dry part of the wipe, or by using a reel-type cleaner.
  - Repeat the process until connector inspection shows a clean fiber face.
3. If a **bulkhead inner connector face** is dirty:
  - Use a pen-type dry cleaner, align the cleaning tip with the port and push the cleaner until you hear the characteristic click. Inspect again.
  - For stubborn hard to clean bulkhead connectors:
    - Use a stick-type cleaner dipped in a fiber optic cleaning solution.
    - Carefully align and insert the stick into the connector and gently rotate the stick for several seconds applying light pressure.
    - Use a pen-type cleaner to dry the connector.
  - Repeat the process until connector inspection shows a clean fiber face.
4. If the fiber end face is clean:
  - Carefully align the connector and port to prevent the fiber end from touching the outside of the port or other surfaces. If the connector features a key, mate it correctly into the corresponding notch of the port bulkhead.

- Push the connector in so that the fiber-optic cable is firmly in place with adequate contact. If your connector features a screw sleeve, tighten the connector to firmly maintain the fiber in place. Do not over-tighten, as this will damage the fiber and the port bulkhead.

## 12 System requirements

### Quantifi Photonics PXle modules

Supported browsers for working with CohesionUI	Google Chrome™ Microsoft Edge®
Chassis	PXle-compatible chassis that <ul style="list-style-type: none"><li>• supports PXle, or</li><li>• contains PXI hybrid compatible slots</li></ul>
Recommended PXle controller operating system	Microsoft Windows® 10 (64-bit)

### Quantifi Photonics MATRIQ / EPIQ instruments

Supported browsers for working with CohesionUI	Google Chrome™ Microsoft Edge®
Recommended client computer operating system	Microsoft Windows® 10 (64-bit)

## 13 Maintenance

To help ensure long, trouble-free operation:

- Always inspect fiber-optic connectors before using them and clean them if necessary.
- Keep the unit free of dust.
- Store the unit at room temperature in a clean and dry area. Keep the unit out of direct sunlight.
- Avoid high humidity or significant temperature fluctuations.
- Avoid unnecessary shocks and vibrations.
- If any liquids are spilled on or into the unit, power off the chassis immediately. Remove the unit and allow to dry completely.



### **WARNING**

The use of controls, adjustments, and procedures other than those specified herein may result in exposure to hazardous situations or impair the protection provided by this unit.

### 13.1 Annual calibration schedule

To ensure that the unit is performing within specification, we recommend it is re-calibrated every 12 months.

All Quantifi Photonics products are calibrated during manufacture, and each product is shipped to the customer with a Calibration Certificate. On this certificate, the calibration date, as well as the next calibration due date are mentioned.

We recommend your product is returned for re-calibration before the listed due date, to ensure continued performance of the product. For re-calibration service information, or to send in a product for re-calibration service, email [support@quantifiphotonics.com](mailto:support@quantifiphotonics.com).

If the Calibration Certificate has been misplaced, or the calibration due date is not known, email [support@quantifiphotonics.com](mailto:support@quantifiphotonics.com).



## 14 Technical Support

### 14.1 Contacting the Technical Support Group

To obtain after-sales service or technical support for this product, contact Quantifi Photonics:

[support@quantifiphotonics.com](mailto:support@quantifiphotonics.com)

To accelerate the process, please provide information such as the name and the serial number of the product (see the product identification label), as well as a description of your problem.

### 14.2 Transportation

Maintain a temperature range within specifications when transporting the unit.

**Transportation damage can occur from improper handling.**

The following steps are recommended to minimize the possibility of damage:

- Pack the product in its original packing material when shipping. If the original packaging is unavailable, use appropriate foam packaging to provide shock absorption and avoid displacement of the product inside the shipping box. Please keep all input connectors covered with the supplied anti-static plastic covers during transport and avoid any shipping material making contact with the sensitive connectors of the product.
- Avoid high humidity or large temperature fluctuations.
- Keep the product out of direct sunlight.
- Avoid unnecessary shocks and vibrations.

## 15 Warranty Information

### 15.1 General information

Quantifi Photonics Ltd (Quantifi Photonics) warrants from the date of the original shipment (the Warranty Period) that this product will conform to specifications and will be free from defects in material and workmanship for the applicable Warranty Period. Quantifi Photonics also warrants that the equipment will meet applicable specifications under normal use.

#### NOTE

The warranty can become null and void if:

- The unit has been tampered with, repaired, or worked upon by unauthorized individuals or non-Quantifi Photonics personnel.
- The warranty sticker has been removed.
- The unit has been opened, other than as explained in this guide.
- The unit serial number has been altered, erased, or removed.
- The unit has been misused, neglected, or damaged by accident.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED, IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL QUANTIFI PHOTONICS BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

For full warranty terms and conditions, please visit [quantifiphotonics.com](http://quantifiphotonics.com).

### 15.2 Liability

Quantifi Photonics shall not be liable for damages resulting from the use of the product, nor shall be responsible for any failure in the performance of other items to which the product is connected or the operation of any system of which the product may be a part.

Quantifi Photonics shall not be liable for damages resulting from improper usage, transportation or unauthorized modification of the product, its accompanying accessories and software.

The external power supply that has been supplied by Quantifi Photonics with the unit can only be used with that unit, do not use it with any other product.

### 15.3 Exclusions

Quantifi Photonics reserves the right to make changes in the design or construction of any of its products at any time without incurring obligation to make any changes whatsoever on units purchased. Accessories, including but not limited to fuses, pilot lamps, batteries and universal interfaces (EUI)

used with Quantifi Photonics products are not covered by this warranty.

This warranty excludes failure resulting from: Improper use or installation, normal wear and tear, accident, abuse, neglect, fire, water, lightning or other acts of nature, causes external to the product or other factors beyond the control of Quantifi Photonics.

## **15.4 Certification**

Quantifi Photonics certifies that this equipment met its published specifications at the time of shipment from the factory.

## **15.5 Service and repairs**

To send any equipment for service, repair or calibration please contact the Technical Support Group: [support@quantifiphotonics.com](mailto:support@quantifiphotonics.com).

# Test. Measure. Solve.™

Quantifi Photonics is transforming the world of photonics test and measurement. Our portfolio of optical and electrical test instruments is rapidly expanding to meet the needs of engineers and scientists around the globe. From enabling ground-breaking experiments to driving highly efficient production testing, you'll find us working with customers to solve complex problems with optimal solutions.

To find out more, get in touch with us today.

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